Client Information

Barrow Hall Stables



What to Wear

Hats - We do offer riding hats free of charge to use, although feel free to bring your own if you have one that conforms to the current EU Standards (PAS 015, or two of the following: BSEN 1384, ASTM F1163, SNELL E2001)

Footwear - We have a small collection of boots, again free of charge to hire, although we are happy for riders to wear wellingtons, or a secure boot or shoe with a small heel, so long as there are no zips or buckles on the inside leg.

Clothing - Shoulders must be covered at all times. Legs must be fully covered, with full length trousers, for example tracksuit bottoms or leggings as an alternative to jodhpurs.

Optional Extras - We advise gloves are worn to avoid rubbing from the reins, and also body protectors are always advisable but not a requirement unless participating in Cross Country. **Body Protectors** - These are only compulsory to be worn for Cross Country lessons, but we advise they are worn during other lessons for the protection of your back in the event of a fall.

Weight Limits

Our weight limit is set at 13 1/2 stone (approx. 88kg), We are unable to make any adjustments to this, even for experienced riders, due to the welfare of our horses. We will require the rider's heights and weights at the time of booking, to allocate suitably sized horses for the session.

Payment Methods

We accept Cash and Cheque payments on the day of your lesson, or prior pre-payment. You may also purchase vouchers or pre pay for lessons using our Online Store (Handing Fees Apply).

IT IS COMPULSORY FOR NEW CLIENTS TO PAY IN ADVANCE OF THEIR LESSON, EITHER USING OUR ONLINE STORE, VIA TELEPHONE, CASH OR CHEQUE.

We do not accept cheques for under the value of £30.00 due to banking charges.

To purchase a block of 10 lessons, we are happy to accept BACS payments using the account details below:

Name: Barrow Hall Stables / Account No: 00831757 / Sort Code: 30-91-49.

Please ensure a reference of rider's name and lesson day/time is used.

PLEASE BOOK YOUR LESSON OR ACTIVITY DAY BEFORE MAKING A PAYMENT, TO ENSURE WE HAVE AVAILABILITY!

Cancellation Policy

Cancellations with less than 24 hours' notice, but more than 4 hours will be charged 25% of the original lesson price.

If less than 4 hours' notice is given you will be charged at the full original lesson price. Failure to arrive for you lesson will result in a charge of the full original lesson price.

No fee will be charged if more than 24 hours' notice is given.

Rider Registration Forms are available to download from our website in advance of your lesson, alternatively a copy will be available upon your arrival.

Please arrive at least 15 mins prior to your booking, to ensure sufficient time is available for registrations, Hat/Boot fitting, and to mount riders in time for their session start time.